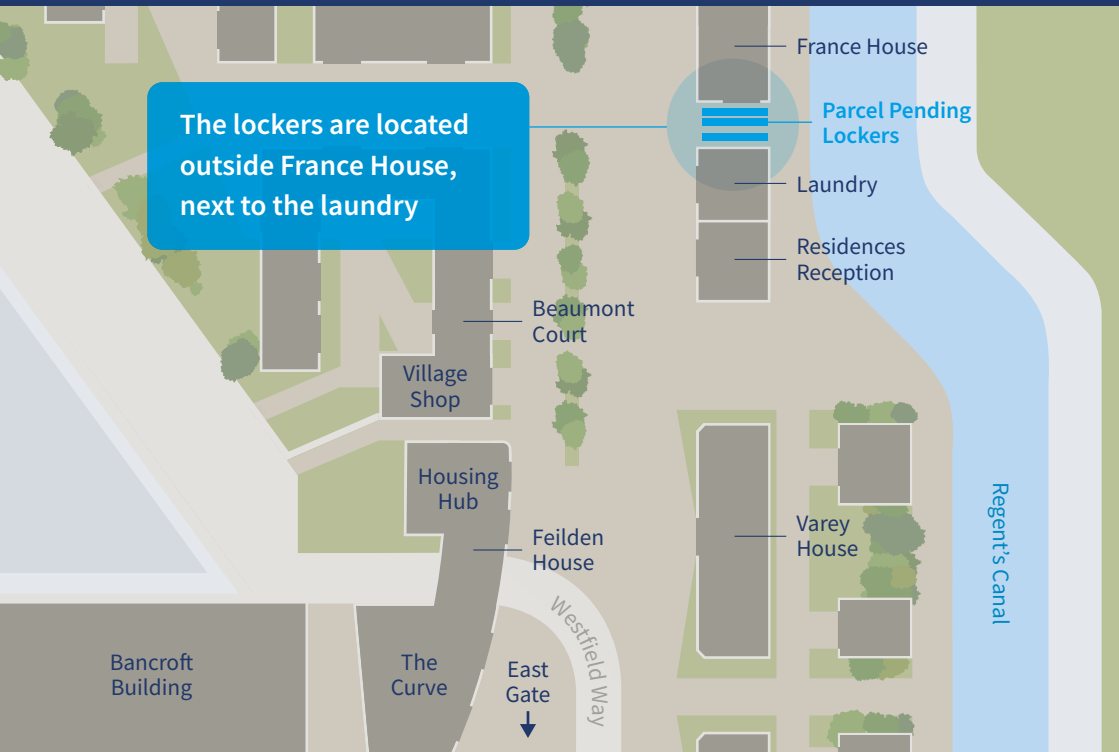


Launch of Residences Parcel Lockers

Couriers delivering **parcels for those living in halls** will be able to use the new '**Parcel Pending**' lockers for your deliveries.



Note: You will be unable to select these lockers for delivery when checking out online as a specific delivery location. All couriers will be asked to deliver to the lockers when they arrive at Queen Mary, you will then receive an email with a collection code to visit the lockers and collect your parcel. Please ensure you address parcels correctly with your **flat and room** quoted.

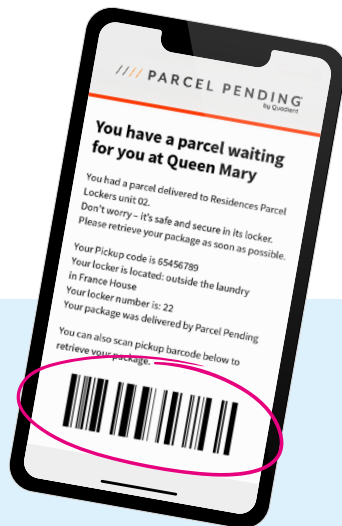
Your Parcel Pick Up Guide

How to use the lockers

STEP

1

Scan your pick-up barcode sent via email ...

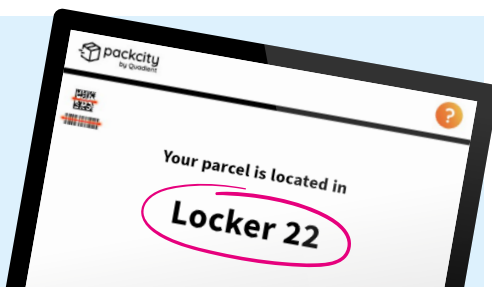


... or type in your pick-up code on the screen

STEP

2

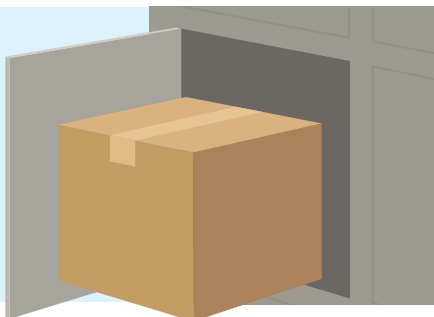
Note the location of the locker your parcel is located within from the screen



STEP

3

Collect your parcel and close the locker door



For any queries regarding the parcel lockers, contact Residences Reception in France House.