



THE CURVE MEAL PACKAGES SCHEME 2022-2023
Terms and Conditions

1. Bookings will be taken on a first come first served basis, maximum availability is 300 packages
2. The package bought will be loaded into a digital wallet, unique to that student. The individual is identified by a QMFood card, which must be 'scanned' at the till. The amount held in the digital wallet, dependent on which package has been bought, will entitle the student to either:

Package One BROMLEY-BY-BOW – three meals per day which are nominated as breakfast, lunch and supper

Package Two BOW ROAD – two meals per day, one of which must be breakfast

Package Three BOW CHURCH – one main meal, must be lunch or supper

If the package includes BREAKFAST – this is a full English breakfast (five items) served Monday-Friday between 8:00am and 10:30am. Additional items outside of the offer will be chargeable.

If the package includes LUNCH or SUPPER - this, depending on the menu for the day, will vary between a meat or fish dish and always available a vegetarian/vegan dish, served Monday to Friday, between 11:30am-3:00pm (Lunch Service) and 4:00pm - 7:00pm (Supper service). Additional items outside of the offer will be chargeable, **this includes the 'Thursday Feast' offer.**

3. The package bought will be available for the week every Monday morning, and must be used up by end of dinner service on the Friday of the same week. There is no weekend service of meal packages. The weekly package value has a one-week lifespan, no unspent monies will transfer over to the following week.
4. Individual meals can be missed in the same week without losing that meal, but a 'catch-up' meal must occur in the same week to prevent loss of that meal. Only nominated food items, breakfast, main meals and some packaged meals/salads/sandwiches, are eligible within the package; confectionery, snacks, hot and cold beverages and soft drinks are NOT eligible items to be bought within the meal package
5. Purchases can be made online in the Queen Mary eshop - <https://eshop.qmul.ac.uk/product-catalogue/promotions/promotions> or via www.residentiaillife.qmul.ac.uk (all enquiries relating to this specific promotion should be emailed to qmfood@qmul.ac.uk.)
6. The cost for packages is as follows:

Package type	Three Semesters
1. BROMLEY-BY-BOW	£1,999.00
2. BOW ROAD	£1,499.00
3. BOW CHURCH	£847.80

Payment may be made as a one-off payment or a six month payment plan is available – please email qmfood@qmul.ac.uk for details

7. A cooling off period of **14 days** after the date of purchase will apply, where a refund can be requested and made (less a deduction of any eligible food items consumed)



8. Food may be eaten in The Curve or taken away - no delivery service is available. Food taken off the premises for consumption is done so at your own risk.
9. Your unique QMFood swipe card will be available for collection, with proof of purchase (i.e. confirmation of payment e-mail) and photo ID (passport, driving licence or similar photo ID) from the Curve Restaurant between 8:30am and 4:00pm from Saturday 17th September 2022.
10. Please note that meal packages commence on the first day of induction week of the autumn semester, Monday 19th September 2022. The package may be bought up until Friday 30th September 2022 (a pro-rata monetary deduction will be made for packages brought between 17th and 30th September 2022)
11. We reserve the right to amend or withdraw this offer at any time without prior notification. This offer cannot be used in conjunction with any other promotion in operation.